

In line with our commitment to transparency and candidate's satisfaction, we have established the following Refund and Cancellation Policy.

1. Refund Process:

- Refunds will not be processed through the online portal.
- Customers are required to be in direct contact with our office for refund requests.
- Refund requests should be made by contacting AYBOARD office.

2. Eligibility for Refunds:

- Refunds will be considered under the following circumstances:
 - If the payment has been made multiple times or under wrong head, one has to show the proof.
 - Any other exceptional case if determined by our office.

3. Refund Request Procedure:

- The request should include:
 - Candidate's name and contact information.
 - Reference number.
 - Detailed reason for the refund request.
 - Supporting documentation, if applicable.

4. Refund Processing Time:

- Refund requests will be processed within 40 working days from the date of receiving a complete request.

5. Cancellation Policy:

- Candidate must request cancellation of application by contacting AYBOARD office.

6. Contact Information:

- For any refund or cancellation-related queries, please contact us at boardayurpb@gmail.com